



An announcement to our communities from your healthcare leaders.



As our region begins to reopen during the COVID-19 pandemic, we encourage businesses and community members to continue to follow governmental requirements and CDC guidelines to keep their employees and our residents safe from exposure to the virus.

Our leaders and medical staffs continue to monitor the situation and partner with local government and public health offices in the effort to slow the transmission of the virus.

While our emergency departments, primary and specialty care, urgent care, and emergency surgery services remain in operation, you will begin to see other services, such as elective procedures, gradually return over the next couple of weeks. Rest assured, we are still taking every precaution to reduce transmission of the virus within our hospitals and offices to mitigate the spread of the virus through the communities we serve.

Our facilities remain safe as our employees are also following the CDC guidelines for healthcare workers and patients. You may notice certain restrictions, such as screening at entrances, limited visitation policies, and the use of personal protective equipment, are still in place at our facilities and offices.

We encourage individuals to seek medical care in the event there is a medical emergency or if medical treatment is needed. We also have alternative options like telehealth for qualified appointments. Please don't hesitate to contact our facilities if you have any questions about your appointments or medical care.

Our advice to our residents remains the same during the pandemic. Those who exhibit mild symptoms of COVID-19 should self-quarantine at home and maintain distance from family members who are not experiencing symptoms. Continue these precautions until 72 hours after symptoms have resolved (typically 10-14 days). If you have a fever of 100.4 or above OR respiratory symptoms, call your healthcare provider. If you do not have a healthcare provider, call the closest urgent care center. Please call ahead to the facility so care teams can ensure the safety of their providers, other patients, and you. If you have a medical emergency and need to call 911, notify the dispatcher that you have a respiratory illness. If possible, put on a face mask before help arrives.

We want to send our sincerest appreciation to our staff who continues to provide medical care to our patients, first responders and law enforcement on the frontlines, residents in our communities who are doing their part to prevent the spread of the virus, and to all the businesses and individuals who have donated supplies, meals, time, and monetary contributions to support our operations and staff. We are extremely grateful for these partnerships and could not do the work we are doing now without everyone doing their part and providing assistance to us.

For the latest information about our policies and scheduling information for surgeries or procedures, visit the sites below:

www.chattmd.org

www.memorial.org/coronavirus

www.erlanger.org/coronavirus

www.parkridgehealth.com/covid-19

For information about COVID-19 testing in your region, please call these numbers:

Alabama Public Health | **888-264-2256**

Georgia Department of Public Health | **844-442-2681**

Hamilton County Health Department | **423-209-8383**

North Carolina Department of Health and Human Services | **866-462-3821**

Tennessee Department of Health | **877-857-2945**



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